## City of New Richmond COVID-19 Community Outreach Low Income Renters / Homeless Week of April 27 - May 2

## Dear Local Renter,

We hope this information finds you well. In an effort to help streamline and simplify information, City staff have been working to compile information about various financial assistance programs available to local residents. Below is information on Emergency Assistance. We will get through this challenging time together.

-City of New Richmond

Program Name: Emergency Assistance

## Administrator(s): Department of Children and Families Wisconsin

**Who's Eligible:** Low income individuals who have at least one child in the house and are facing an emergency can receive Emergency Assistance. An emergency could be due to:

- Fire, flood, or natural disaster;
- Homelessness or impending homelessness, or
- Energy crisis.

To be eligible for an Emergency Assistance payment, you must not have received an Emergency Assistance payment in the past 12 months. A worker at the W-2 Agency will determine if you are eligible.

Use of Funds: Emergency Assistance payments can be used to:

- Pay a utility bill if your heat, electricity, sewer, or water service has been stopped;
- Pay a security deposit on a new apartment if you have been evicted; or
- Stop an eviction from your current apartment.

**Terms:** Emergency Assistance is a one-time payment that can help low-income parents pay an emergency housing or utility-related expense.

**Timeline:** Ongoing

More Details: https://dcf.wisconsin.gov/ea